

Planet Pillar

Protecting our planet.





Through our operations, we are working for a better tomorrow, reducing our carbon footprint through projects involving energy efficiency, clean energy, water stewardship and waste management.

Iconn is committed to the preservation of our planet. In 2023 we worked to build a better tomorrow through our operations, focusing on reducing our carbon footprint through projects involving energy efficiency, clean energy, water stewardship and waste management.

We incorporate sustainable practices into all of our operations in an effort to reduce our environmental impact and help care for our planet.



Energy Efficiency

Energy consumption within the organization

278,940 MWh of energy consumption in 2023

29,942 GJ of total fuel consumption in moving sources (gasoline)

738 GJ of total fuel consumption in fixed sources (diesel)

827 MW hours of energy consumed from renewable sources (solar energy)

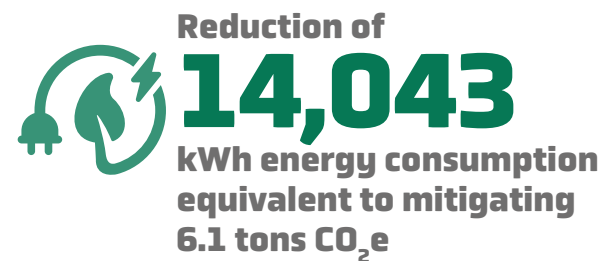
Most of the energy we consume in our operations is electricity. In line with our *Iconn's Energy Policy*, we are constantly searching for technological solutions to use more **clean energy**, and reduce our energy consumption through **energy efficiency** projects.

Clean Energy

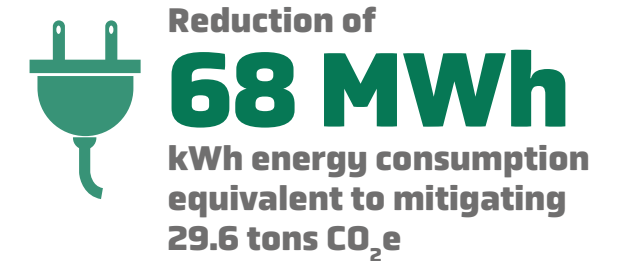
7-Eleven



Solar Panel Systems



Iconn Attention Center Corporate Offices



Solar panel program:
Total of 827 MWh of renewable energy generated



Lighting Systems

7-Eleven



12% of stores switched to LED lighting

Petro Seven



8% of service stations with efficient lighting

MAS Bodega y Logística



Obregon Distribution Center

100% switch to LED lighting

Compliant with NOM-025-STPS standard, workplace conditions



Valles Distribution Center

100% switch to LED lighting

Compliant with NOM-025-STPS standard, workplace conditions

Efficient lighting

242 Iconn sites switched to LED lighting

200% more light with the same installed power

Control and Monitoring Systems

We have developed a system for control and monitoring our 7-Eleven stores to save energy.

The system uses real-time monitoring to promptly identify opportunities for improvement in our facilities, so that we can take the necessary corrective measures.



34% of 7-Eleven stores benefited



3.08 GWh energy saved, equivalent to mitigating 1,349 tons of CO₂e

34% 7-Eleven stores with operating control systems
3.08 GWh of energy saved



Carbon Footprint

GRI 3-3, 305-1, 305-2, 305-5

Historic Emissions (tCO2e)				
	2019	2020	2021	2022
Indirect	113,950.99	100,947.29	103,687.26	111,544.37
Mobile	1,917.71	1,742.66	1,680.74	2,159.45
Fixed	189.64	84.10	50.17	54.87
Total	116,058.33	102,774.04	105,418.17	113,758.69



Vapor Recovery System

We continued to invest in installing vapor recovery systems in our Petro Seven Service Stations, in compliance with *NOM-004-ASEA-2017*. In 2023, **60% of its service stations** were certified by an authorized independent party.

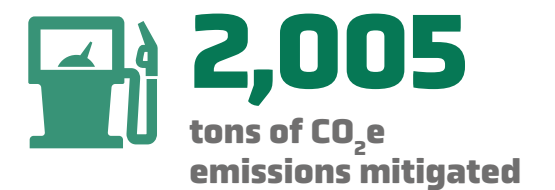
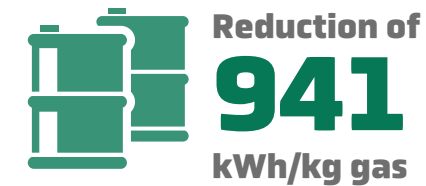
100% of Petro Seven Service Stations have a certified vapor recovery system in place in locations where the regulations require it.

Refrigerant Retrofit

This program involves replacing the refrigerant used in our **cold rooms and store refrigerators** with one with **lower impact on global warming**, reducing emissions generation.

7-Eleven

Switch to a refrigerant with lower global warming impact in cold rooms and storage areas in **85 stores**.



MAS Bodega y Logística

Change of refrigeration system at the Escobedo Distribution Center for CO₂.

Through these conversions, we significantly reduced the electrical consumption of the equipment and also introduced more environmentally friendly solutions to improve the energy efficiency of our equipment.

Distribution Efficiency

MAS Bodega y Logística

In 2023, we improved the fuel efficiency of our transportation fleet through **monitoring and improvement of GPS technology** installed in our delivery trucks, and provided training to drivers and a progressive upgrade of our vehicle fleet according to our policy of ensuring optimum performance.

Waste Management

— GRI 3-3, 301-2, 301-3, 306-1, 306-2, 306-3, 306-4, 414-1, 414-2



As always, last year we followed best practices on responsible waste separation and traceability through final disposal, from our distribution centers and stores.

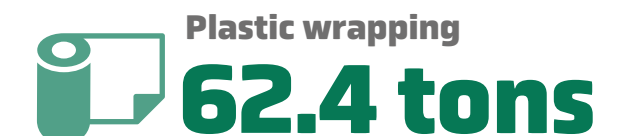
We worked on proper monetization and disposal of waste generated in our business units and its integration into circular economies, and in 2023, we launched a **waste management training** program for all operating staff, through Iconn University.

Since 2022, we have been members of the **Global Environmental Management Initiative** (GEMI), which supports action in favor of the environment and circular economies.

Recycling Program



Most of the waste generated at our distribution centers consists of pallets, plastic wrapping and cardboard boxes, all of which are recycled and incorporated into the circular economy.



Note: Includes only total figures in kilograms for the months of August to December in the following locations: Hermosillo, Guadalajara, Bakery, CDC Servicios, México City and Monterrey, due to a problem with the supplier.



Hazardous Waste

The hazardous waste material generated in our Petro Seven service stations is one of the priorities of our environmental management system, and we strictly control its collection and disposal by suppliers authorized by the Ministry of the Environment. These suppliers provide manifests by which we can quantify the amount of waste generated.

Pilot Recycling Station Program

We began a pilot program of recycling stations set up at our stores in Nuevo León, Mexico City, Tijuana, Ensenada, Matamoros, Río Bravo, Reynosa and Torreón, where there are containers for recycling paper, cardboard, plastic, organic waste, inorganic waste, aluminum and metal.

The program's goals include raising employee and customer awareness about the importance of waste recycling, correct separation, and recirculation of waste to the value chain.

In 2023, we set up containers in 63 stores in Nuevo León, Baja California, Mexico City and Coahuila. We also began several support programs for the program, like training of store field managers. And we began separating waste at our Guadalajara distribution center, trained its staff and replaced the waste recycling supplier.

Waste Generated



Solid special handling waste 9,208.73 tons



Waste directed to disposal 74.70 tons

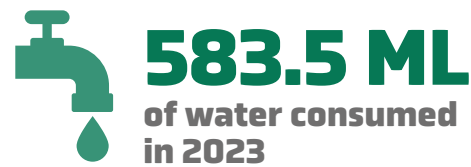


Hazardous waste 2,580.85 tons



Water Resource Management

GRI 3-3, 303-1, 303-5



Iconn is well aware of how important natural resources are, particularly water. We are committed to responsibly managing this vital resource, and we seek to mitigate the impact of our operations on water consumption by identifying the businesses and regions where we consume most water and developing and introducing projects to save water, including, in the past year, installation of dry urinals in Petro Seven service stations.

In 2023, we carried out two particularly important projects to save water: the installation of **ecological toilets in 14% of our 7-Eleven stores and 27% of our Petro Seven**

stations in the state of Nuevo Leon, and the **pilot water consumption monitoring and alert systems in 34% of our stores** to promptly detect water leaks.

A conventional toilet flush uses 4.8 to 6 liters, while an ecological toilet uses only 2.5 liters. This will represent a savings of 28,800 m³ of water a year, which is important considering that these are located in one of our countries regions of greatest water stress.

Installation of ecological toilets in 14% of our stores and 27% of our service stations in Nuevo Leon.

Environmental Oversight Program

Sustainability comes not only from careful operation of our stores and service stations, but from monitoring how they are built. Through our environmental oversight program, we ensure responsible construction and maintenance of our 7-Eleven stores and Petro Seven service stations, ensuring that all applicable environmental provisions and regulations are followed, and that actions are taken to prevent and, when necessary, mitigate any possible damage.

The program monitors the following environmental aspects:



Atmosphere
emissions and noise
pollution



Water
wastewater and
consumption



Energy
consumption
and emissions



Vegetation
impact on flora



Wildlife
habitat and species
protection



Soil
erosion and
pollution



Environmental risk
hazardous chemical
substances